



# New Mexico Commission for Deaf & Hard of Hearing

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Website: [www.cdhh.nm.gov](http://www.cdhh.nm.gov)

## RID Digital Credentials FAQs

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### For more information contact:

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505.383.6530 Voice/TTY

505.435.9319 Videophone for Sign Language Users

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In July 2022 the Registry of Interpreters for the Deaf (RID) introduced digital credentials hosted through a third-party company called Credly. The following information is intended to answer frequently asked questions regarding the use and display of these new digital credentials.

**What are Credly Digital Credentials?** Credly Digital Credentials have replaced the plastic and PDF versions of the RID membership cards as a virtual way to document your membership and certification status with RID. Credly provides digital badges to all RID membership categories that can be verified in real time in a variety of ways (for more information on sharing your Credly verification see our fact sheet “Sharing Your Credly Digital Credentials”). You can see the benefits of digital credentialing for RID members here: <https://rid.org/benefits-of-credly/>. RID CEO Star Grieser and President Richie Bryant also explained more on the reason for utilizing Credly in the following statement in ASL (English transcript is in the description):

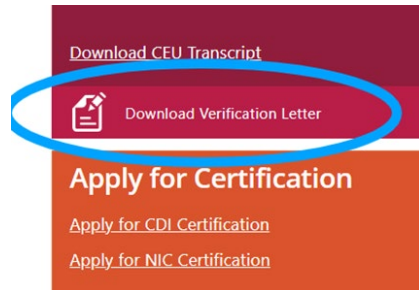
<https://www.youtube.com/watch?v=ByUvnBx8TqA>

**How do I know that the credentials someone is using are truly theirs?** Consumers of interpreting services have a right to see an interpreter’s RID status and credentials. The Credly digital credentials are specifically tied to individual interpreters, and verification of credentials will show the interpreter’s name, certifications, and expiration date, as well as additional information on what steps the interpreter had to take to receive their current certifications. For more information, please see this video from RID. The video is in American Sign Language with a written English transcript in the video description: <https://www.youtube.com/watch?v=mvUUB25Ego4>.

**Will interpreters still have RID Membership cards?** No, neither the physical plastic card nor the downloadable PDF card is still available.

**How will I prove my RID certification and membership?** Credly digital credentials serve as a primary verification tool. However, RID also has a searchable member registry found here: <https://myaccount.rid.org/Public/Search/Member.aspx> It is critical that before searching the person verify they have the correct Category selected on the right hand side, or the interpreter’s name will not come up. Credly can also serve as a verification tool; for more information on how to share a Credly verification please see our fact sheet “Sharing Your Credly Digital Credentials”.

For certified members: In the RID member portal under the CEU requirements there is an option to download a verification letter (see image below). This verification letter includes the interpreter's name, member number, certification status, and membership standing. The letter is valid for one week from the date of issue.



**What if I need additional help?** To access RID's Frequently Asked Questions page on digital credentials, visit <https://rid.org/certification/credly-digital-credentials/>. For additional help from RID, you can email [certification@rid.org](mailto:certification@rid.org). For help directly from Credly, visit <https://support.credly.com/hc/en-us>.