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THE NEW MEXICO COMMISSION FOR THE DEAF AND HARD OF HEARING



NEW MEXICO

MAY 14 1998

STATE PUBLICATIONS
PROGRAM

**1997
Annual Report**

*Karen L. Goubrney
Executive Director*

***THE NEW MEXICO
COMMISSION
FOR THE DEAF
AND
HARD OF HEARING***



***1997
Annual Report***

***Karen L. Courtney
Executive Director***

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COMMISSION INFORMATION

INTRODUCTION

The New Mexico Commission for the Deaf and Hard of Hearing was created by the New Mexico Legislature, Laws of 1991, Chapter 72. The commission consists of a seven-member Board, a majority of whom shall be deaf or hard of hearing persons, appointed by the Governor without regard for party affiliation, with the advice and consent of the Senate.

The Commissioners presently comprising the Board of the New Mexico Commission for the Deaf and Hard of Hearing (hereafter referred to as the "Commission") are as follows:

- Ms. Peggy Davis, designated representative of the Director of the Vocational Rehabilitation Division of the State Department of Education.
- Ms. Carol Zahlis, Edgewood, a professional person who is deaf or hard of hearing.
- Dr. Madan Vasishta, Superintendent of the New Mexico School for the Deaf, a deaf person.
- Mrs. Lucille B. Trujillo, Santa Fe, a parent of a deaf or hard of hearing child.
- Mr. Fred B. McDonald, Roswell, a deaf or hard of hearing person residing in Southern New Mexico.
- Mrs. Daisy Rice, Las Vegas, a deaf or hard of hearing person residing in Northern New Mexico.
- Mrs. Faye Falvey, Las Vegas, a deaf person, designated representative of the President of the New Mexico Association of the Deaf.

OFFICERS

1996-1997

Chair - Ms. Peggy Davis
Vice Chair - Mrs. Faye Falvey
Secretary - Mrs. Daisy Rice

1997-1998

Chair - Mr. Fred B. McDonald
Vice Chair - Mr. Tom Dillon
Secretary - Mrs. Daisy Rice

MISSION STATEMENT

"It shall be the mission of the New Mexico Commission for the Deaf and Hard of Hearing to advocate for the rights to State, Federal, and Local services and accessibility for all deaf and hard of hearing persons residing in the State of New Mexico."

COMMISSION STAFFING

GOVERNOR

COMMISSION FOR THE DEAF AND HARD OF HEARING

EXECUTIVE DIRECTOR

Karen L. Courtney

DEPUTY DIRECTOR

MANAGER IV

Kim D. Banales

ADMINISTRATOR III

Pablo L. Martinez

CLIENT SVCS AGENT III

Paul E. Stuessy

CLERK SPECIALIST

Hazel Martinez

COMMISSION ACTIVITIES

BOARD MEETINGS

The Board of Commissioners meets a minimum of four times a year. During the 1996-1997 fiscal year, the Board's meetings were held at the following locations:

October 12, 1996	Eastern New Mexico University, Roswell
November 23, 1996	Lovelace Education Auditorium, Albuquerque
February 15, 1997	Presbyterian Hospital, Albuquerque
March 1, 1997	NMSD, Pat Payne Room, Santa Fe
March 27, 1997	NMSD, Conference Room, Santa Fe
May 24, 1997	Lovelace Education Auditorium, Albuquerque

NEW MEXICO RELAY SERVICE

The New Mexico Relay has provided Telecommunication Relay Services to New Mexico residents under the oversight of the New Mexico General Service's Department and the Commission for the Deaf and Hard of Hearing. These two agencies have a memorandum of understanding in relation the administration of an equipment distribution program. The Telecommunications Equipment Distribution Program was formally established July 1, 1997.

FY97 BUDGET AND AUDIT

Certified Public Accountant, Robert J. Rivera, conducted the annual audit on the Commission during November 24, 1997. The June 30, 1997 financial statements reflect the Commission's expenditures and balance sheet for the year (see Appendix A). The audit found, " the results of its (Commission's) operations for the year then ended in conformity with generally accepted accounting principles. Also, in my (Robert J. Rivera,) opinion, the aforementioned individual fund and account group financial statements present fairly in all material respects, the financial position of the individual fund and account groups of the Commission at June 30, 1997 and the results of operations for the fund for the year then ended in conformity with generally accepted accounting principles."

1997 PROGRAMS AND PROJECTS

INTERPRETER REFERRAL SERVICE

The Commission conducts a statewide interpreter referral system. Public and private entities can request the services of sign language interpreters for the purpose of providing equal access for deaf and hard of hearing consumers. The Commission also refers requests for Real-Time Captioning to professional captioners.

Approximately 170 interpreters throughout the state are listed with the referral service. About 130 of these interpreters are certified either by the Registry of Interpreters for the Deaf (RID) or by the National Association of the Deaf Quality Assurance Assessment Program. The interpreter referral service filled approximately 820 interpreter requests between January 1, 1997 to December 31, 1997.

TTY NEWSLINE

A 1-800 TTY Newsline is maintained to broadcast public service announcements and other newsworthy items to TTY users in New Mexico. The access number for this 24 hour service is 1-800-USE-TTYS.

The Newsline currently has separate category files for articles relating to: specific metropolitan areas; school events; activities of clubs and organizations involved in the Deaf and Hard of Hearing communities; consumer alerts; public meeting announcements.

TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION

The Telecommunications Equipment Distribution Program² (TEDP) is a statewide program established to distribute telecommunication devices to New Mexicans who are deaf, hard of hearing and speech/voice impaired. Equipment offered on "permanent loan" during FY97 included Telecommunication Devices for the Deaf (TTY/TDD); Telephone Ring Signaler; Telephone Amplifier; and Uniphones (both hearing and text telephone combination.)

Installation and training on the use of equipment is provided by the program.

EQUIPMENT LOAN PROGRAM

Through a Joint Powers Agreement with New Mexico Technology Assistance Program, an equipment loan bank was initiated in September, 1996. Available equipment includes TTYS, Voice carry-over phones, signalers for baby cry, doorbell, as well as other telecommunications and emergency signaling devices. Equipment can be loaned to deaf or hard of hearing individuals, their family members, and service providers.

The two most common reasons for equipment loans are to provide equipment to individuals who need a loaner while their equipment is being serviced and individuals who would like to try equipment before making a purchase.

To better serve the state-wide Deaf and Hard of Hearing community, cooperative agreements have been made with agencies in outlying areas for distribution and return of equipment.

WORKSHOPS

At the request of State agencies, private businesses and local consumer groups, the Commission conducted several workshops throughout FY97. Organizations that received training included: the State Police Academy, Santa Fe; National Forest Service, Albuquerque; St. Vincent Hospital, Santa Fe; Eastern New Mexico University, Portales.

Workshops topics consisted of general advocacy for deaf and hard of hearing consumers, telecommunications access, understanding deaf culture, and available communication supports such as use of sign language interpreters and captioning methods.

Local consumer outreach focused on the aging population. We presented at a statewide conference sponsored by the NM State Agency on Aging about issues impacting hearing loss. Town meetings were also held to assess needs of Deaf and Hard of Hearing constituents.

911 TRAINING

The Commission, in conjunction with the State Corporation Commission's 911E department provides 911/TTY training for emergency number operators across the State of New Mexico. The goal of the training is to ensure that all 911 personnel know how to detect an emergency TTY call and become familiar with protocol for non-voice communication. We have trained an estimated 140 dispatchers during FY97.

At the National Emergency Number Association conference, held in Ruidoso, the Commission conducted 911/TTY refresher training. This was the second consecutive year that the Commission was asked to participate in the conference.

ADVOCACY

From its inception, one of the major activities of the Commission has been provision of educational assistance to state agencies, to ensure compliance with the federal Americans with Disabilities Act (ADA) regulations as they pertain to deafness. This is ongoing, and is accomplished through workshops and technical advice to agencies.

In addition, the Commission has served as an advocate for deaf and hard of hearing constituents around the state by educating the private sector concerning the requirements of ADA.

The RESOURCE

The New Mexico Commission for the Deaf and Hard of Hearing publishes a quarterly newsletter. Professional organizations involved with Deaf and Hard of Hearing populations and consumers contribute articles and items of interest. The "Resource" is the vehicle through which the Commission keeps the public informed of activities and information.

INTERNET WEBSITE

One may find more detailed information about the New Mexico Commission for the Deaf and Hard of Hearing by browsing its website at:

<http://www.nmcdhh.org>

TELEPHONE NUMBERS

COMMISSION OFFICES

TTY (505) 827-7588
Voice (505) 827-7584
FAX (505) 827-7587

Extensions Voice TTY

Executive Director

Karen L. Courtney 141 142

Deputy Director 131 132

Interpreter Referral Program

Kim D. Banales 151 152

Hazel Martinez 101 102

Client Services Agent III

Paul Stuessy TTY-112

Administrative Services

Pablo "Paul" Martinez 121 122

TTY NEWSLINE (800) 873-8897

1-800 USE-TTYS

INTERPRETER REFERRAL SERVICE LINE (800) 489-8536

NEW MEXICO RELAY SERVICE

Voice (800) 659-1779

TTY (800) 659-8331

**STATE OF NEW MEXICO
COMMISSION FOR THE DEAF AND HARD OF HEARING**

**Combined Statement of Revenues, Expenditures and
Changes in Fund Balance - All Governmental Fund Types (General Fund)
For the Year Ended June 30, 1997**

(With Comparative Totals for June 30, 1996)

	<u>1997</u>	<u>1996</u>
Revenues: (note 16)		
Interagency services	\$ <u>46,824</u>	\$ <u>65,520</u>
Expenditures: (note 16)		
Current:		
General government:		
Personal services	143,677	163,468
Employee benefits	43,522	54,529
In-state travel	11,834	14,220
Maintenance and repairs	1,210	3,160
Supplies	4,291	7,769
Contractual service	26,343	26,663
Operating costs	64,319	65,649
Other costs	-	353
Out-of-state travel	2,746	2,848
Capital outlay	<u>21,978</u>	<u>17,795</u>
	<u>319,920</u>	<u>356,454</u>
Excess (deficiency) of revenues over expenditures	<u>(273,096)</u>	<u>(290,934)</u>
Other financing sources (uses):		
State General Fund appropriations	339,500	338,200
Compensation Package-State General Fund	3,100	-
Interagency transfers	-	(180)
Reversion to State General Fund	<u>(45,536)</u>	<u>(25,783)</u>
Total other financing sources (uses)	<u>297,064</u>	<u>312,237</u>
Excess of revenue and other financing sources over expenditures	23,968	21,303
Fund balance at beginning of year	<u>67,727</u>	<u>46,424</u>
Fund balance at end of year	\$ <u><u>91,695</u></u>	\$ <u><u>67,727</u></u>

The accompanying notes are an integral part of the financial statements.

**STATE OF NEW MEXICO
COMMISSION FOR THE DEAF AND HARD OF HEARING**

**Combined Balance Sheet - All Fund Types and Account Groups
June 30, 1997
(With Comparative Totals for June 30, 1996)**

	Governmental		Totals		
	Fund	Account Groups		(Memorandum Only)	
	Types	General	General	1997	1996
	General	Fixed	Long-Term		
	Fund	Assets	Debt	1997	1996
<u>Assets</u>					
Cash (note 2)	\$ 149,999	\$ -	\$ -	\$ 149,999	\$ 85,431
Due from other agencies	-	-	-	-	24,912
General fixed assets (note 6)	-	75,349	-	75,349	98,681
Amount to be provided for retirement of long-term debt (note 7)	-	-	6,790	6,790	10,315
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Total assets	<u>\$ 149,999</u>	<u>\$ 75,349</u>	<u>\$ 6,790</u>	<u>\$ 232,138</u>	<u>\$ 219,339</u>
<u>Liabilities and Fund Equity</u>					
Liabilities:					
Accounts payable (note 3)	\$ 2,661	\$ -	\$ -	\$ 2,661	\$ 9,490
Accrued salaries payable (note 4)	9,802	-	-	9,802	7,238
Due to State General Fund (note 8)	45,841	-	-	45,841	25,888
Accrued compensated absences (note 7)	-	-	6,790	6,790	10,315
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Total liabilities	<u>58,304</u>	<u>-</u>	<u>6,790</u>	<u>65,094</u>	<u>52,931</u>
Fund Equity:					
Investment in general fixed assets (note 6)	-	75,349	-	75,349	98,681
Fund balance:					
Reserved for:					
Subsequent year expenditures (note 10)	87,048	-	-	87,048	59,517
Encumbrances (note 9)	4,647	-	-	4,647	8,210
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Total fund equity	<u>91,695</u>	<u>75,349</u>	<u>-</u>	<u>167,044</u>	<u>166,408</u>
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Total liabilities and fund equity	<u>\$ 149,999</u>	<u>\$ 75,349</u>	<u>\$ 6,790</u>	<u>\$ 232,138</u>	<u>\$ 219,339</u>

The accompanying notes are an integral part of the financial statements.