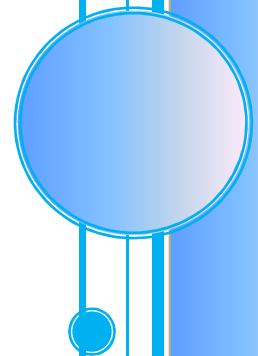




FISCAL YEAR 2010 ANNUAL REPORT

New Mexico Commission for Deaf & Hard of Hearing



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New Mexico Commission for Deaf & Hard of Hearing

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LETTER FROM THE CHAIR: MARK APODACA

Fiscal Year 2010 continued the success of the State of New Mexico Commission for Deaf & Hard of Hearing (NMCDHH). NMCDHH Executive Director Barbara J. Wood and her staff must be lauded for their outstanding contributions to making things happen not only for NMCDHH, but also for the Deaf and Hard of Hearing community.

The restructuring that took place during Fiscal Year 2009 was in full swing for all of Fiscal Year 2010. The team was fully prepared to meet and exceed the Mission and Vision of the Agency.

Though a difficult year as the NMCDHH learned to do more with less, the Agency exceeded many of the Legislative Performance Measures and maintained the high level of service the constituents expect of the Commission for Deaf & Hard of Hearing. The Commission continues to operate more effectively and efficiently, and remains a leader in Government Services for individuals with hearing loss on the National level.

Even with such success, nothing can compare with the satisfaction of NMCDHH consumers, who tell us time after time how much they appreciate the programs and services that NMCDHH provides. With continued focus on enhancing the quality of life for all Deaf and Hard of Hearing New Mexico residents in 2011, we look forward to an even better outstanding year.

Mark Apodaca

Mark Apodaca, MBA
Chairperson



LETTER FROM THE EXECUTIVE DIRECTOR: BARBARA “BJ” WOOD

Fiscal Year 2010 was an exceptional year! The State of New Mexico Commission for Deaf & Hard of Hearing (NMCDHH) staff continues to meet the ongoing demands of the agency and perform their duties exceptionally well. Now that everyone has settled into our re-organized structure, we need to prepare for the changing technology demands to reach out to all Deaf and Hard of Hearing citizens of New Mexico.

Fiscal Year 2010 brought focus on our successful partnerships with entities such as Community Outreach Program for the Deaf, WeInterpret.Net, Hamilton Relay, and Telex, Inc. These partnerships aligned with our ideals in serving Deaf, Hard-of-Hearing & Deaf-Blind New Mexicans.

The NMCDHH also rolled out our Mini-Grant Program, allowing for the NMCDHH to invest in community based programs and services. We were able to award \$45,524 to organizations that met the criteria for implementing services for our constituents in communities around New Mexico.

Fiscal Year 2010 brought to fruition a project the NMCDHH had been working on for the last 10 years – Signed Language Interpreter Licensure. By the close of Fiscal Year 2010, Regulation & Licensing awarded 258 licenses to interpreters raising the bar for New Mexico’s interpreters.

Lastly, the NMCDHH hosted the 2010 Conference on Hearing Loss. The Conference outdid Fiscal Year 2009’s Hard of Hearing Training for Professionals in every way possible. The two day conference brought in more than twice the attendees, doubled the workshops and involved 17 sponsors. The Conference gave New Mexicans from across the State new and updated information on hearing loss, technology, disability rights and services.

As the NMCDHH moves forward, I have total confidence that the Commission for Deaf & Hard of Hearing will continue to be a superior program and service of the State of New Mexico.

BJ Wood

Barbara “BJ” Wood
Executive Director



OVERVIEW, MISSION & VISION

The State of New Mexico Commission for Deaf and Hard of Hearing (NMCDHH) was established by the New Mexico Legislature (NMSA 1978 §28-11B-2) to promote services for Deaf, Hard of Hearing, and Deaf-Blind throughout New Mexico.

MISSION STATEMENT:

The State of New Mexico Commission for Deaf and Hard of Hearing provides effective leadership, education, advocacy and programs to reduce barriers to the social, economic, educational, cultural and intellectual well-being of Deaf and Hard of Hearing New Mexicans and their families, friends and colleagues.

VISION STATEMENT:

Impact and Empower

The State of New Mexico Commission for Deaf and Hard of Hearing is a dynamic resource that will enhance the quality of life for Deaf and Hard of Hearing citizens of New Mexico by being:

- *The recognized advocate in important issues impacting the Deaf and Hard of Hearing community;*
- *The proactive provider of innovative programs and services;*
- *The statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions.*

The Commission for Deaf & Hard of Hearing taught me how to self-advocate, at work and at the doctor. I always have an interpreter, now that I know my rights.

-Self Advocacy Client



ACCOMPLISHMENTS & HIGHLIGHTS

FISCAL YEAR 2010 LEGISLATIVE PERFORMANCE MEASURES

	Measure	FY10 Target	FY10 Actual
1	Number of workshops & training sessions conducted	40	107
2	Number of outreach events coordinated	55	38
3	Average number of relay calls per month	10,000	13,213
4	Hours provided by the sign language interpreter referral service	134	33,161
5	Number of sign language interpreting mentors	18	15
6	Number of accessible technology equipment distributions	1500	492
7	Staff hours devoted to reducing communication barriers	13,000	6422
8	Number of clients provided assistance to reduce or eliminate communication barriers	1100	867
9	Number of information referrals and outreach contacts	11,000	5363

PROCUREMENT

Signed Language Interpreter Referral

Community Outreach Program for the Deaf (COPD)

Providing statewide interpreter referral services, emergency referral services in the Albuquerque and Santa Fe areas, and internship opportunities for interpreters through the IN-STEP program.

We Interpret.Net (WIN)

Providing statewide interpreter referral services, emergency referrals services in the Las Cruces area and professional development and mentoring opportunities for interpreters statewide.

Telecommunications Relay Service

Hamilton Relay

Providing statewide traditional relay services and captioned telephone service 24 hours per day, 7 days per week, 365 days per year as mandated by the Federal Communications Commission.

Telecommunications Equipment Distribution

Teltex, Inc

Responsible for the warehousing, sale, distribution, warranty and repair of the Telecommunications Equipment Distribution Program equipment.



NMCDHH MINI-GRANT PROGRAM

Mini-grant applications were distributed to the community and eight proposals were received. A committee was formed to evaluate the applications, and four proposals were awarded, plus the earmarking of funds for community interpreting services, for a total of \$45,524. The awards are as follows:

- Hearing Loss Association of Albuquerque, Albuquerque, NM
 - \$14,000
 - Hard of Hearing Education and Outreach
- We Interpret.Net, Albuquerque, NM
 - \$10,000
 - Reduced-cost interpreting services for not-for-profit entities
- The Ability Center for Independent Living, Las Cruces, NM
 - \$14,524
 - Community Attitude Readjustment Program (CARE)
- Rape Crisis Center of Central New Mexico, Albuquerque
 - \$2,000
 - Brochures detailing Deaf & Hard of Hearing Services
- Commission for Deaf & Hard of Hearing
 - Set aside provision of interpreting services at community events such as the New Mexico Association of the Deaf conference and the Independent Living Resource Center anniversary celebration

SIGNED LANGUAGE INTERPRETER LICENSURE

Members of the Signed Language Interpreting Practice Board in FY2010 were: BJ Thrash (chair), Johnny Robertson, Michelle Galaz, Phyllis Wilcox, Eric James, and Renee Robicheaux.

As of the end of FY2010, 258 licenses had been issued:

- Community Licenses: 128 Active; 3 Pending
- Educational Licenses: 2 Active; 0 Pending
- Provisional Licenses: 128 Active; 1 Pending

The searchable database and other information, including the statute, rules, application forms, and Board meeting minutes can be found at the Board website: www.rld.state.nm.us/SignedLanguage.



2010 CONFERENCE ON HEARING LOSS

The 2010 Conference on Hearing Loss was a success! We have received great feedback from the event, and individuals already inquiring when the next Conference is. The Department is still analyzing survey results from the Conference, and those statistics will be included in the FY11, Q1 report. Generally though, the below has been tallied:

- 157 People in Attendance
- 32 Educational Workshops
- Continuing Education Credits offered:
 - Interpreters: Registry of Interpreters for the Deaf
 - Social-Workers & Nursing: National Association of Social-Workers
 - Audiologist, Speech Language Pathologist & Hearing Aid Dispensers: Speech-Language Pathology, Audiologist, Hearing Aid Dispenser Board
 - Vocational Rehabilitation Counselors: Commission on Rehabilitation
- Conference Sponsors:
 - New Mexico Commission for Deaf and Hard of Hearing
 - Teltex
 - Blackberry
 - Human Services Department: Working Disabled Individuals Program
 - Comfort Audio
 - Hearing Impaired.Net
 - Social Security
 - New Mexico School for the Deaf
 - Silent Call
 - New Mexico Enchanted
 - Amerigroup Community Care
 - Hamilton Relay
 - New Mexico Relay
 - Hearing Association of Albuquerque
 - Clarity
 - New Mexico Registry of Interpreters for the Deaf
 - Albuquerque Hearing Associates

Thank you! Very very valuable to me-opened doors that I did not know existed.

-2010 Conference on Hearing Loss Attendee

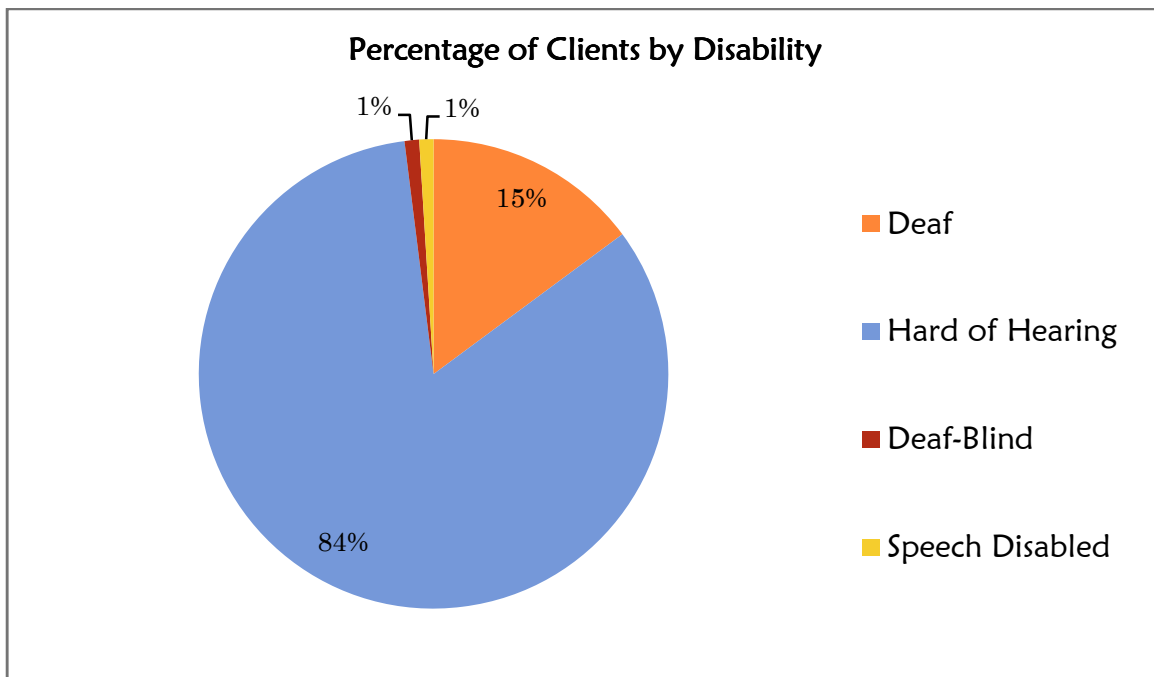


FISCAL YEAR 10 TOTAL CLIENTS BY REGION



Region 1	115 clients
Region 2	113 clients
Region 3	338 clients
Region 4	139 clients
Region 5	162 clients
Total	867 clients

FISCAL YEAR 10 TOTAL CLIENTS BY DISABILITY



PROGRAMS & SERVICES

NMCDHH provides programs and services to over 250,000 people in New Mexico who are Deaf, Deaf-Blind, Hard of Hearing and Late-Deafened and their families, friends, agencies and organizations. Programs and services are categorized into three areas: communication access and development, telecommunications and technical assistance, and public policy and advocacy.

COMMUNICATION ACCESS AND DEVELOPMENT

The Communication Access and Development Department (CADD) acts as an initial information resource for the public regarding communication access for individuals with hearing loss. CADD is also the primary resource for signed language interpreters and real-time captioners across New Mexico in development, opportunity and services. Programs include the New Mexico Mentoring Program, New Mexico Signed Language Interpreter Licensure, and Signed Language Interpreter Referral Service.

THE NEW MEXICO MENTORING PROGRAM

The New Mexico Mentoring Program supports the professional development of New Mexico signed language interpreters. Qualified, trained mentors guide program participants through 16-week sessions using individualized and structured curricula to address specific skills for effective interpreting.

I am participating in New Mexico Mentoring again next session and plan to participate the session after that if possible. When I graduated from my two year ITP all I wanted was more time in a structured, guided learning environment because I knew there were gaps in my skill set. New Mexico Mentoring provides me with more instruction, more support and more feedback, which is exactly what I need to become a highly skilled interpreter.

-New Mexico Mentoring Mentee



NEW MEXICO SIGNED LANGUAGE INTERPRETER LICENSURE
Information regarding NM interpreter licensure requirements can be found
at www.rld.state.nm.us/SignedLanguage.

SIGNED LANGUAGE INTERPRETER REFERRAL SERVICE
With funding from the Telecommunications Access Act, NMCDHH serves
as the contract administrator for the statewide signed language interpreter
referral service and monitors quality control as defined per the contract.

*Licensure means interpreters are
recognized as licensed professionals
that provide a valuable service.*

-Deaf Constituent



TELECOMMUNICATIONS AND TECHNICAL ASSISTANCE

The Telecommunications and Technical Assistance Department (TTAD) acts as the initial information resource for the public related to issues of Deafness and hearing loss. TTAD also manages the NMCDHH website and creates all promotional materials. Programs include Training and Development, Information and Referral, Telecommunication Equipment Distribution Program, and Telecommunications Relay Service.

TRAINING AND DEVELOPMENT

Information, technical assistance, recommendations and solutions are offered to private and public agencies, professional organizations, businesses and individuals in areas such as assistive technology, the Americans with Disabilities Act, hearing loss awareness, and effective communications. NMCDHH provided at least 15 trainings in 2009.

Very informative, intriguing and exciting presentation

-Workshop Attendee

INFORMATION AND REFERRAL

As a one-stop information center for people wanting information on everything from legal requirements to basic hearing loss to accommodations, NMCDHH provides fact sheets, referrals and assistance with identifying appropriate resources. NMCDHH also works closely with other service providers to ensure that information is updated and accurate.

I was able to use the information to share with others who have a disability and to perform my job more effectively.

-Workshop Attendee



TELECOMMUNICATION EQUIPMENT DISTRIBUTION PROGRAM

The Telecommunication Equipment Distribution Program (TEDP) lends telecommunications devices at no cost to qualifying New Mexico residents who need assistance in communicating on the phone. Devices include amplified telephones, TTYs, speech-generating devices, neck loops and silhouettes.

The amplified phone I received is wonderful! I have the ability to use the phone again, and can talk to my grandchildren in Phoenix for the first time.

-TEDP Client

TELECOMMUNICATIONS RELAY SERVICE

NMCDHH is the administrator for Relay New Mexico as provided by Hamilton Relay. Traditional relay services offered include TTY, voice carry-over, hearing carry-over, speech-to-speech, Spanish and CapTel®. Relay services connect people who are Deaf, Hard of Hearing or speech disabled to people who use standard telephone equipment. NMCDHH also monitors and implements quality control as regulated by the Federal Communications Commission.

The quality of Relay New Mexico's Speech to Speech Relay Service is so high, they should be a model for other States.

-Speech to Speech Consumer



PUBLIC POLICY AND ADVOCACY

The Public Policy and Advocacy Department (PPAD) provides individual advocacy, system advocacy, transition services, and public policy development. NMCDHH partners with state agencies to collaborate on services for all people with disabilities, and participates in special projects such as providing outreach to Deaf American Indians/Native Americans and ensuring conference accessibility. Programs include Individual and Service Advocacy, Public Policy Development, and Transition Services.

INDIVIDUAL AND SYSTEM ADVOCACY

NMCDHH advocates on an individual level and a system level for individuals who face communication barriers in employment, government and business settings. Additionally, communication barriers such as those commonly found in health care settings or other systems are addressed. NMCDHH further advocates by engaging in active legislative advocacy, ensuring that statewide and federal disability regulations and laws are in place and adhered to. Awareness and educational trainings are also provided.

In my rural community, my doctor refused to provide and pay for a Sign Language Interpreter. Even though I told him in writing I didn't want to use a family member, he insisted. Once I had a Service Coordinator advocate for me, the doctor finally complied with Federal Law and provided an Interpreter.

Once I had an Interpreter, the doctor was appalled to find out that my sibling had withheld a lot of information from me. For the first time in years I know why I am sick and my doctor knows who I am and what I need.

-Individual Advocacy Client



PUBLIC POLICY DEVELOPMENT

NMCDHH endeavors to develop and implement public policy that directly impacts the daily lives of Deaf and Hard of Hearing New Mexicans.

TRANSITION SERVICES

PPAD, with a transition specialist, provides communication access advocacy for specific settings, such as school meetings, and makes appropriate referrals to agencies and schools with experience in working with students who are deaf or hard of hearing. NMCDHH also works with professionals from various school districts to ensure that students receive appropriate services. Furthermore, NMCDHH also is part of numerous transition groups for children with disabilities. NMCDHH works with the New Mexico School for the Deaf, the ASL Charter School, and the Albuquerque Public Schools Mainstream Program.



STAFF

BARBARA J. WOOD, EXECUTIVE DIRECTOR

Barbara Jean “BJ” Wood has long been a staunch activist for equal and effective services for Deaf and Hard of Hearing citizens and people with disabilities. She helped establish and manage two commissions for Deaf and Hard of Hearing people in Massachusetts and Colorado. BJ earned a bachelor’s degree in community organization from the Rochester Institute of Technology, and performed post-baccalaureate studies in leadership supervision at Northeastern University and Harvard University. She has advised professional, business, and governmental organizations for 35 years, focusing on workable policy and system effectiveness.

SUZANNE ANDERSON-RUBLE, DIRECTOR OF PUBLIC POLICY AND ADVOCACY

Suzanne Anderson-Ruble received a bachelor’s degree in liberal studies from California State University, Northridge, and a master’s degree in education with an emphasis on counseling and guidance from California Polytechnic University, San Luis Obispo. Her accomplishments include developing and establishing a Greater Los Angeles Agency for the Deaf advocacy outreach office in San Luis Obispo County. She also advocated for and taught independent living skills to Deaf inmates at Atascadero State Hospital in California. In 2002, she relocated to New Mexico to serve as program director for Desert Hills, a nationally-known program for at-risk Deaf teens in a residential behavioral health facility. She led efforts to create NMCDHH’s advocacy department, and was recently honored by Governor Bill Richardson by being appointed chairperson of the State Independent Living Council board.

JOYCE CROKER, BUSINESS OPERATIONS SPECIALIST

Joyce Croker enlisted in the U.S. Air Force and received an Accommodation Medal. Honorably discharged in 1986, she continued her government service by working for the State of New Mexico in several divisions, including the Attorney General’s office. At NMCDHH, she handles payments, purchase orders, vouchers and contracts, and also serves as vehicle coordinator and payroll coordinator.



LISA DIGNAN, DIRECTOR OF COMMUNICATION ACCESS AND DEVELOPMENT

Lisa Dignan directs the New Mexico Mentoring program for signed language interpreters and administers a variety of contracts and programs to improve access for Deaf and Hard of Hearing people. She relocated to Albuquerque in 2007 after serving as the disability services coordinator at Laramie County Community College in Wyoming for 13 years. A nationally certified interpreter with over 20 years of experience and a lengthy history in the independent living movement, Lisa serves on the New Mexico Court Interpreter Advisory Committee and the New Mexico Registry of Interpreters for the Deaf (RID) Professional Development Committee. She earned a master's degree in adult education from the University of Wyoming and has RID certifications in interpretation and transliteration.

NATHAN GOMME, SERVICE COORDINATOR

Nathan Gomme received his bachelor's degree with university honors from Gallaudet University. His experience includes mental health and education, and he has been involved with several different committees such as Transition Connections, Statewide Transition Coordination Council, and Behavioral Health Task Force.

CORINA GUTIERREZ, SERVICE COORDINATOR

Corina Gutierrez plans, advocates and coordinates services to meet clients' needs. Corina previously worked at New Mexico School for the Deaf, her alma mater, as a student life educator, and also worked at the Arizona State School for the Deaf and Blind as a master teaching parent. She received a bachelor's degree in physical education from Gallaudet University. As a New Mexico native, Corina attended the New Mexico School for the Deaf for most of her education, and is a renowned basketball player who was part of the Deaflympics women's basketball team. She also serves as the American Sign Language coordinator and teacher at the Deaf Community Center.



THYRA HEGER, HARD OF HEARING SPECIALIST

Thyra grew up with hearing loss, was born in Roswell, NM and went to elementary, junior high in Hagerman, NM thus she understands “Rural New Mexico” where resources for individuals who are Hard of Hearing are very limited. Her BSEd in Speech Pathology was earned at Abilene Christian College. She worked as a Speech Pathologist in New York for two years then came back to New Mexico to earn her MA in Audiology at New Mexico State University. She also attended George Washington University on a grant scholarship for one year. She worked at New Mexico School for the Deaf, Indianapolis, Gadsden and El Paso school districts. After retirement, she worked with STEP-HI at New Mexico School for the Deaf, served on several board meetings such as Relay New Mexico. She travels overseas with her husband, Bert every year.

ASHLEIGHE JEROME, TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION SPECIALIST

Hard of Hearing since the age of 1, Ashleighe spent her childhood living in both Albuquerque and East Yorkshire, England. Ashleighe is best known for creating the organization HearIT! New Mexico, a young adult’s social group for Deaf, Hard of Hearing and Sign Language Interpreters.

MALISSA LYONS, TRAINING AND DEVELOPMENT COORDINATOR

Malissa Lyons has over five years of experience in training, curriculum development and program implementation. She also has experience in technical writing, and received her master’s degree in community health education from the University of New Mexico.



SAM MARTINEZ, INFORMATION AND REFERRAL COORDINATOR

Sam Martinez was previously the Hard of Hearing Specialist at NMCDHH. With a bachelor's degree in human services from the University of Phoenix, Sam has extensive experience in working with the Deaf, Hard of Hearing and Children of Deaf Adults (CODA) communities.

LORI NEUBAUER, ADMINISTRATIVE ASSISTANT

Lori Neubauer studied American Sign Language and Deaf culture at the University of New Mexico. She then worked as an interpreter coordinator at Community Outreach Program for the Deaf prior to working at NMCDHH. The mother of three boys, her youngest son is Deaf and attends the New Mexico School for the Deaf.

CHERYL PADILLA, SERVICE COORDINATOR

Cheryl L. Padilla became interested in working with Deaf and Hard of Hearing children while earning her degree from University of New Mexico. She worked at the New Mexico School for the Deaf and at Desert Hills. She continued working with Deaf and Hard of Hearing children as a program coordinator at La Familia Inc., where she created programs to help clients live independently. At NMCDHH, Cheryl helped bring people together to establish the New Mexico Abused Deaf and Hard of Hearing Advocacy Center, Inc., also known as New Mexico Signs of Hope.

DEBORAH ROMERO, MANAGEMENT ANALYST

Deborah Romero works with budget requests, management, accounts receivable and accounts payable. With over 11 years in government service, Deborah previously worked as the director of a private preschool. She attended the University of Mexico, and is a certified emergency medical technician and Santa Fe County firefighter.



SHANNON E. SMITH, DIRECTOR OF TELECOMMUNICATIONS AND TECHNICAL ASSISTANCE

Shannon Smith, a Chicago native, relocated to New Mexico 16 years ago. She graduated from the University of Phoenix with a Masters in Business Administration, with a concentration in Human Resources Management. Shannon brought an extensive Human Resources background to the NMCDHH, and applied it for the last five years in multiple positions within the Agency. Hard of Hearing since the age of 20, Shannon strives to promote, protect and preserve the rights and quality of life among Deaf and Hard of Hearing individuals in New Mexico.

SANDRA WILLIAMS, LAS CRUCES COORDINATOR

Sandra Williams has 20 years of experience as a vocational rehabilitation counselor working with Deaf and Hard of Hearing persons. Her areas of expertise include counseling, advocacy, case management and sensitivity training. In addition to teaching American Sign Language at El Paso Community College and New Mexico State University, Sandra has served on numerous community programs and boards such as the New Mexico School for the Deaf Board of Regents, New Mexico State University Deaf Education Graduate Program, CPS Millwood Psychiatric Hospital and Rio Grande Community Coalition for Deaf and Hard of Hearing. Sandra is also the parent of three children with hearing loss.



BOARD OF COMMISSIONERS

MARK APODACA, CHAIR

Mark Apodaca is the New Mexico Association of the Deaf president and has served on the commission board since 2007. He also serves as a member of the commission's finance and policy and procedures committees. Mark has long been involved with the Deaf and Hard of Hearing community, having helped establish several non-profit organizations and having served on various boards. With over 30 years of experience in the finance industry, Mark works at the New Mexico School for the Deaf as its director of business and finance. Previously, he was the chief executive officer for the Greater Los Angeles Council on Deafness; he has also held several positions with Communication Service for the Deaf.

RAUL RODRIGUEZ, VICE-CHAIR

Raul Rodriguez, a U.S. Army retiree, has been a parent advocate for over 20 years, particularly for those in rural New Mexico. He also advocated for NMCDHH's Las Cruces office. Serving his second four-year term, Raul's goal as commissioner is to bring attention to and identify ways to improve the education of Deaf and Hard of Hearing children in New Mexico.

DAVID ROMINE, SECRETARY

David R. Romine is the vice president of the New Mexico chapter of Hands and Voices, a non-biased group for parents of Deaf or Hard of Hearing children. He recently earned a bachelor's degree in business administration from the University of New Mexico.

CHRISTINE "CB" BUCHHOLZ

Having grown up in both California and New Mexico, Christine "CB" Buchholz teaches English at Deaf Education and Life Training Academy (DELTA) in collaboration with Central New Mexico Community College. She also serves as the chairwoman of New Mexico Signs of Hope and as a board trustee for New Mexico Association of the Deaf. Additionally, she is a founding board member of New Mexico Deaf Leadership Institute, New Mexico Coalition of Organizations Serving the Deaf and Hard of Hearing, and National Deaf Financial Officers' Association.



JUDY LEJEUNE

Judy LeJeune serves as a field operations director with the New Mexico Division of Vocational Rehabilitation, which includes coordinating agency services for individuals who are Deaf or Hard of Hearing. She provides management oversight to six area managers and 88 field staff. As a nationally certified vocational rehabilitation counselor, she has a master's degree in vocational rehabilitation counseling from the University of Louisiana, Lafayette. She holds 28 years of management experience, including seven years managing a private, non-profit residential training program for adults who were blind and Deaf-blind.

KIMBERLY SILVA

Kimberly Silva graduated from Creighton University with a bachelor's degree in biology. She has worked for Intel Corporation in the Environment, Health and Safety Department. She is dedicated to improving educational outcomes for Deaf and Hard of Hearing children in New Mexico, as well as providing support and encouragement for their families. A founder of the Albuquerque Sign Language Academy, she is excited about the charter school's possibilities. She and her husband Danny have three children: Thomas, who is Deaf, and twins Gracie and Nicholas.

RONALD STERN

Ronald Stern, Ed.D., grew up in New York City attending a variety of schools, then earned a bachelor's degree in sociology from Gallaudet University. He went on to earn a master's degree in deaf education from California State University, Northridge. Prior to his current position as superintendent of the New Mexico School for the Deaf, Ronald taught science and English to middle and high school students at the California School for the Deaf in Riverside, Berkeley and Fremont. He also served as the middle school principal and, after a one-year stint as Gallaudet's athletic director, as the director of instruction at the California School for the Deaf in Fremont. Over the years, Ron has served in numerous voluntary capacities in the Deaf community and community at large. He and his wife Hedy are the proud parents of three Deaf adults.



PARTNERS

Aging & Long Term Services
 Alameda Satellite Senior Center
 Albuquerque County Library
 Albuquerque Hearing Associates
 Albuquerque Public School's Health & Mental Health Services
 Albuquerque Veterans Center
 Amerigroup Community Care
 Armijo Satellite Senior Center
 Barelas Senior Center
 Bear Canyon Senior Center
 Blackberry
 Central New Mexico Community College Special Services
 Children Youth & Families Department
 Clarity
 Comfort Audio
 Community Outreach Program for the Deaf
 El Rancho Senior Center
 Eldorado Center
 Hamilton Relay
 Hearing Association of Albuquerque
 Hearing Impaired.Net
 Hearing Loss Association of Albuquerque
 Hearing Loss Association of America
 Highland Senior Center
 Hispanic Cultural Center
 Human Services Department
 Communications Division
 Human Services Department Women
 Infants and Children
 Human Services Department:
 Working Disabled Individuals
 Program
 Indian Pueblo Cultural Center
 Los Volcanes Senior Center
 Luisa Senior Center
 Manzano Mesa Multigenerational Center
 Mary Ester Gonzales Senior Center
 Meals on Wheels
 Nambe Pueblo Elderly Program
 National Association of State Relay Administrators
 National Association of the Deaf
 New Mexico Association of the Deaf
 New Mexico Enchanted

Working together as partners, Teltex and the NMCDHH, are always there for individuals with disabilities in New Mexico.

-Andrew Bond, President of Teltex, Inc.



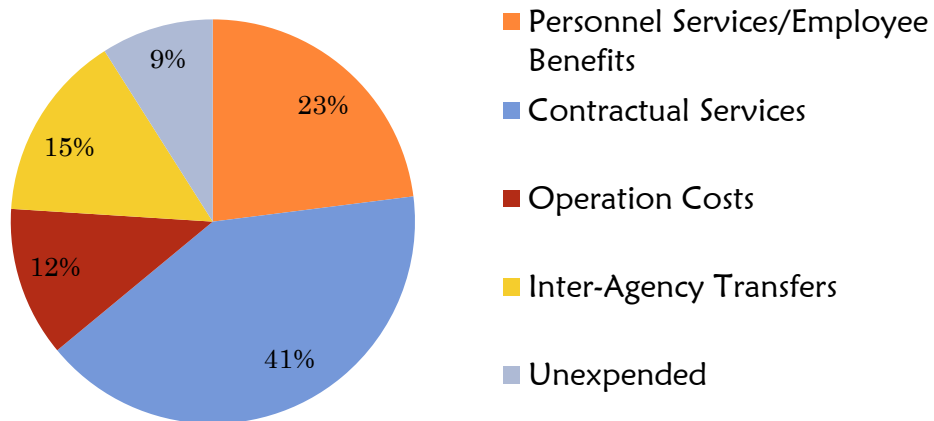
New Mexico Registry of Interpreters for the Deaf
New Mexico School for the Deaf
New Vistas
North Valley Senior Center
Open Hands, Inc
Pacheco Senior Center
Palo Duro Senior Center
Pasatiempo Senior Center
Pojoaque Pueblo Elderly Program
Princess Jeanne Senior Center
Registry of Interpreters for the Deaf
Relay New Mexico
Rio Bravo Satellite Senior Center
Santa Fe Division of Senior Services
Santa Fe Public Schools
Senior Volunteer Programs
Silent Call
Social Security
Social Security Office
Taxation and Revenue Department Motor Vehicle Division
Telecommunications Equipment Distribution Program Association
Telecommunications for the Deaf, Inc.
Teltex, Inc.
Tesque Pueblo Elderly Program
University of New Mexico Accessibility Resource Center
University of New Mexico Speech & Hearing Sciences
Villa Consuleo Senior Center



BUDGET

NEW MEXICO COMMISSION FOR THE DEAF AND HARD OF HEARING FY10 BUDGET REPORT*		
BEGINNING FUND BALANCE		\$801,797.00
REVENUE		\$3,478,208.61
TOTAL		\$4,280,005.61
APPROPRIATION		\$4,122,000.00
EXPENDITURE		\$3,726,600.00
	Personnel Services/Employee Benefits	\$951,700.00
	Contractual Services	
	Telecommunications	\$1,150,000.00
	Professional & Outside Services	\$516,300.00
	Operation Costs	\$481,800.00
	Inter-Agency Transfers	
	Division of Vocational Rehabilitation (DVR)	\$466,000.00
	Regulation and Licensing Department (RLD)	\$160,800.00
ENDING FUND BALANCE		\$553,405.61
<i>*Due to circumstances outside of the NMCDHH's control, the budget report above is not audited.</i>		

FY10 TOTAL EXPENDITURE FOR CDHH



WHY DOES NEW MEXICO NEED NMCDHH?

- Three out of 1000 newborns are diagnosed with hearing loss
- One out of 10 people experience hearing loss during their life
- One out of three senior citizens have hearing loss
- There are more than 250,000 Deaf and Hard of Hearing individuals throughout the state

CURRENTLY IN NEW MEXICO:

- Total Population of New Mexico: 2,009,671
- Total Population with some form of Hearing Loss: 261,257 (or 13% of the total population of 2,009,671)
- Total Deaf: 4,421 (or 0.22% of the total population of 2,009,671)
- Total Hard of Hearing: 245,179 (or 12.2% of the total population of 2,009,671)
- Total with Mild & Moderate Hearing Loss: 200,967 (or 10% of the total population of 2,009,671)
- Total with Severe & Profound Hearing Loss: 44,212 (or 2.2% of the total population of 2,009,671)



CONTACT INFORMATION

ALBUQUERQUE OFFICE

Mailing & Physical Address

2500 Louisiana Blvd

Suite 400

Albuquerque, NM 87110

Phone Numbers

V/TTY: 1.505.881.8824

VP: 1.505.435.9319

Toll Free: 1.800.489.8536 Fax: 1.505.881.8831

LAS CRUCES OFFICE

Mailing Address

101 N. Alameda Suite 4

Las Cruces, NM 88005

Physical Address

304 W. Griggs

Suite 4

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