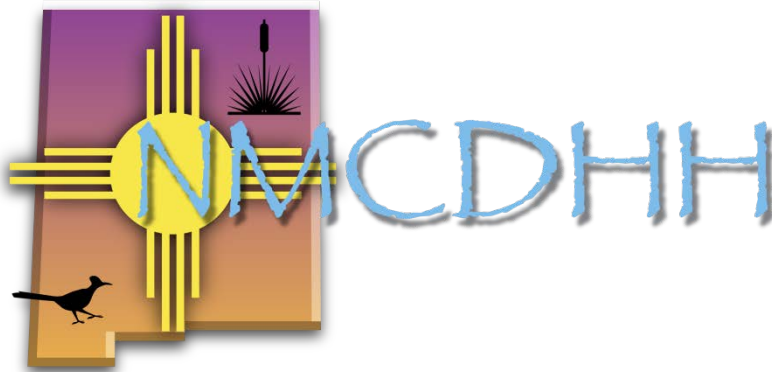


# New Mexico Commission for Deaf & Hard of Hearing



© NMCDDH  
2500 Louisiana NE • Suite 400  
Albuquerque, NM 87110  
V/TTY: 505.383.6530 • VP: 505.435.9319 • Fax 505.881.8831

## Quarterly Report FY14 Quarter 4



# FY14 Quarter 4 Board Report

## Table of Contents

Executive Director Report .....	3
Administration & Finance .....	7
Communication Access & Development .....	9
Public Policy & Advocacy.....	11
Telecommunication & Technical Assistance .....	13
Las Cruces Office .....	15
Data & Statistics .....	17
DVR Report .....	19



# Executive Director's Report

*G. Nathan Gomme, Executive Director*

I would like to start off by reflecting on my statements from the last board meeting. The goal since I started has been to streamline and improve how the New Mexico Commission for the Deaf and Hard of Hearing collaborates with various entities. The beginning of my role as Executive Director was almost the end of the Fiscal Year. During that short time the landscape of the community has been dealing with some difficult issues, some of which is beyond the reach of the agency to resolve. As I mentioned at the last meeting, I would listen to the community and staff and what I have learned is what I will utilize to develop the goals of this agency moving forward. I hope to outline some of the proposed plans and changes that have occurred thus far.

Some of the key areas I have observed are the need for restructuring, the need to improve our public presence, and develop a list of goals that need to occur in the community;

- Restructuring:
  - I am exploring restructuring the agency and resolving the issue of the need for another Full Time Employee. This meant a review of finances as well as meeting with members of the Legislative Community with the goal of reviewing what funds would be necessary to support another Employee. So far my meetings have been positive and we are on track to resolving the matter.
  - With the pending restructuring I am looking at strengthening direct service in the Public Policy and Advocacy area. With the hiring of Richard Bailey, we are able to maintain the work that has been done; however it has become increasingly apparent to me that the collaborative efforts of all of the Service Coordinators and Interim Director haven't been able to meet the demands that we have seen from the community. The work that has been done has been extremely positive, however, and has progressed into some positive collaborative work with other entities.
  - The Communication Access and Development Department has been working on Mentoring and providing Access internally. At this time I have no plans other than the possibility of a Temporary Staff Interpreter.
  - The Telecommunications and Technical Assistance Department is being reviewed to see if we can improve how business is conducted. The iPad Program has been a great program so far, but we must look to the future

as technology develops and what restrictions we have. This same sentiment applies to the equipment we are distributing under TEDP. As a result I have asked the Interim Director of TTA to review the program and its distribution with the help of the Director of Administrative Services.

I would like to point out that the entire staff of the New Mexico Commission for the Deaf and Hard of Hearing is a dedicated group and has worked with what resources and man power they have. I am moving forward to improve on what resources and man power we have so we can achieve more.

- Public Presence:
  - As we see from the Social Media statistics we are reaching a fair number of the community. This is good news on a virtual medium. We can do better and we will do better both virtually and via in-person interaction. If you look at the State of New Mexico since the inception of the Commission for the Deaf and Hard of Hearing, we have done a number of things to improve the overall access for the community. We have done this by working with entities such as the New Mexico School for the Deaf, the Hearing Loss Association chapters, the New Mexico Association for the Deaf, and the New Mexico Registry of Interpreters for the Deaf. This still occurs but it has been brought to my attention that it has not occurred enough as it had in the past. We will be improving our interaction with the Hard of Hearing community and I will request that we explore the appointment of a member of the local Hearing Loss Association to the board. I would also like to open discussion on who else we can work with better and needs a voice on our board. My rationale for the discussion is that while we attempt to attend every meeting in the community, it is not always within our ability to do so. As such it would make sense for us to have these members on our board to carry their respective community concerns to our agency.
- A List of Goals:
  - Review the utilization of VRI at the hospitals in New Mexico and how it can be improved to ensure the use of an on-site interpreter.
  - Discuss the process of acquiring interpreters during a situation involving Law Enforcement; this will also review the advantage to training the dispatchers better so that they can obtain an interpreter for situations requiring interpreters. We hope to improve interpreter availability by streamlining the process of acquiring an interpreter.
  - Meet with Public Defenders, District Attorneys and the UNM Law School to improve the use of Interpreters for meetings with lawyers.

- We are also developing with Disability Centric Lawyers from other states who have experience with legal matters related to access for people who have a hearing loss.
- Mental Health Access has been an ongoing matter. We are currently reviewing how to improve the access to current available services and the improved development of direct access providers and encouraging them to work in New Mexico.
- Rural Area Access to Interpreters is also an ongoing issue. A long term goal is to develop a system of encouraging interpreters to work in rural areas via a program that covers some debt and in return they work in the rural area.
- Work with the Hearing Loss Association to improve access to devices such as Hearing Aids and improve Loop access in New Mexico.

These are just some of the matters that I am addressing and working to improve with our departments. Each goal and key area is being reviewed and delegated as needed. Some matters such as HR duties and the RFP for the new office building have been delegated to Lisa Dignan. Sam Martinez has been working on the Relay RFP. We have been reviewing classification and work load as well the requests for Temp Staff and the posting of a vacant position. I hope to be able to give an update soon. I look forward to the continued work and growth of the agency and its many goals.



# Administration & Finance

Deborah Romero, Director of Administrative Services

## New Mexico Commission for Deaf and Hard of Hearing Fourth Quarter Board Report 6/30/14

DESCRIPTION	CATEGORY	BEGINNING BUDGET	EXPENDED YR-TO-DATE	ENCUMB YR-TO-DATE	PROJECTED EXPENDITURES TO YR END	TOTAL PROJECTED EXPENDITURES	BALANCE AVAILABLE	Percentage of Budget Expended
<b>Personal Services &amp; Employee Benefits</b>	<b>200</b>	1,087,400	832,412	-	10,643	843,056	244,344	76.55%
<b>Contractual Services</b>	<b>300</b>	1,844,400	1,481,583	152,789	-	1,634,373	210,027	80.33%
<b>Other Operating Costs</b>	<b>400</b>	329,800	249,989	15,777	-	270,052	59,748	75.80%
<b>Other Financing Uses</b>	<b>500</b>	491,000	491,000	-	-	491,000	-	100.00%
<b>TOTAL</b>		<b>3,752,600</b>	<b>3,054,985</b>	<b>168,566</b>	<b>10,643</b>	<b>3,238,480</b>	<b>514,120</b>	<b>81.41%</b>

FY14 TRS Revenue			FY14 General Fund Allocation		
July	2013	197,804.93	July	2013	\$25,000
August	2013	244,909.30	August	2013	\$25,000
September	2013	264,627.77	September	2013	\$25,000
October	2013	239,107.74	October	2013	\$25,000
November	2013	231,632.00	November	2013	\$25,000
December	2013	230,578.18	December	2013	\$25,000
January	2014	231,896.55	January	2014	\$25,000
February	2014	232,090.99	February	2014	\$25,000
March	2014	226,673.00	March	2014	\$25,000
April	2014	227,017.00	April	2014	\$25,000
May	2014	229,684.00	May	2014	\$25,000
June	2014	224,026.45	June	2014	\$25,000
		\$2,780,048			\$300,000



## Social Media

The New Mexico Commission for Deaf and Hard of Hearing ended the second quarter with the following Social Media statistics:

- Facebook: 578 people have 'liked' our page
- Email announcement system (MailChimp): 138 subscribers
- Twitter: 249 followers

# Communication Access & Development

*Lisa Dignan, M.Ed., CI and CT, Director of Communication Access & Development*

Returning to mostly just filling one role has allowed me to happily shift my focus back to my department.

## **Communication Access and Development Highlights**

- The Spring 2014 session of New Mexico Mentoring completed with six of the seven mentor-mentee pairs successfully completing the session.
- Recruitment for the Fall 2014 session is well underway and looks like it will be a large session.
- Promotion documents for the 2014 New Mexico Interpreters' Conference have been distributed nationwide and registration is open. We are receiving inquiries from around the region. Information is posted at the conference Facebook page: [www.facebook.com/NewMexicoInterpretersConference](http://www.facebook.com/NewMexicoInterpretersConference).
- I continue to attend Language Access Advisory Committee meetings through the Administrative Office of the Courts, and am now serving as the chair of the sub-committee on access for individuals who are unable to effectively access documents in written English, which has been named the Literacy Challenges Committee.
- Another interpreter apprentice successfully transitioned out of the program, leaving us with one apprentice who is working hard and showing great progress, as well as providing excellent services.
- We are successfully providing in-house VRI services to the Las Cruces staff using contract interpreters and NMCDHH iPads.
- All department contracts were renewed and amended by deadlines. I will administer the following contracts for FY 2015:
  - Five contract interpreters for in-house services (resulting from the postings)
  - One interpreter coordinator
  - One interpreter apprentice
  - Specialty interpreting services: southern New Mexico and tri-lingual interpreting
  - Interpreter professional development services
    - Compass Mentoring
    - Susan Turner, LISW (mental health training)
- I attended the Colorado Registry of Interpreters for the Deaf conference, the New Mexico Registry of Interpreters for the Deaf conference, and the Registry of Interpreters for the Deaf Region V conference. All were excellent and provided very useful information to assist New Mexico interpreters.
- The work around interpreter licensure continues as we near the end of the five-year period interpreters licensed in 2009 are able to hold a Provisional License. Fourth quarter work included:
  - Testified at a Legislative Education Study Committee (LESC) with the Vice-Chair of the Signed Language Interpreting Practices Board (SLIPB). In spite

- of our best efforts at educating the committee, they threatened legislative action to weaken licensure standards in order to allow unqualified interpreters in rural areas to continue working.
- o Worked diligently with the Chair, Vice-Chair, and Board Administrator of the SLIPB to find potential solutions to the LESC issue. The full Board meets on July 14 to discuss the matter.
- o Collaborated with NMSD to establish a virtual job fair to introduce districts who will have vacancies with interpreters who are seeking positions.
- o Providing ongoing education to the provisionally licensed interpreters regarding the requirements to continue working.
- In FY 2014, NMCDHH programs or contracts provided professional development opportunities to 105 interpreters and 52 mental health providers.

**Other Duties**

Nathan and I agreed that I would perform the Human Resources duties for the agency until a permanent solution can be identified. In that area, the following has been completed:

- Evaluations for all staff members were completed and entered into the SHARE system. This was a joint effort of many individuals so that all of the eligible staff members could receive the 3% pay increase approved by the Legislature.
- One employee reclassification has been completed.
- Another employee reclassification is in process.
- Two employees are receiving Temporary Salary Increases for performing additional duties.
- We are working on posting for two temporary employees to fill staffing gaps.
- I am attending training for NeoGov and SHARE human resource functions.

Nathan also agreed to my request that I continue to function as the lead on the RFP for new office space. The process is moving along well:

- As was announced at the last meeting, the new office will be on the 15<sup>th</sup> floor of 505 Marquette in downtown Albuquerque. We will move in December.
- The management team worked collaboratively with the architect to design the space.
- Initial space designs are completed and construction drawings are underway.

**NMCDHH Library**

- For 4th quarter FY14 we had seven library customers and 15 items loaned out. Cumulative data for the fiscal year is below.
- We are continuing to promote the library to continue to increase usage.
- Some of the items from the acquisition wish list were purchased at the end of the fiscal year, and more will be purchased in the next 30 days.

<b>Library Usage - FY 2014</b>					
	Q1	Q2	Q3	Q4	Total
Patrons	6	5	7	7	25
Items Loaned	16	8	16	15	55

# Public Policy & Advocacy

*Corina Gutierrez, Interim Director of Public Policy & Advocacy*

## **Individual/System Advocacy & Public Policy**

The Public Policy & Advocacy Department has undergone changes recently. We are continuing to support one another while our roles have changed and new employees have been hired. Some examples of the changes our department has experienced in the fourth quarter are:

### **Staffing:**

Richard Bailey was selected to become one of the newest members of our team. After rigorous interviewing Richard was selected unanimously to become our departments new service coordinator. We have already seen what an excellent transition Richard has made.

Corina Gutierrez was selected to be the Interim Director of our department. She has taken the reins and is continuing to provide services for many clients as a service coordinator as well as learning the role of Director.

The Public Policy & Advocacy Department continues to impact and empower clients in our community with communication access. Examples include:

### **Detention Centers:**

Corina continues to be the point of contact for this project and has become available regularly to the detention centers' inmates as an advocacy resource. The interpreter presence at the detention centers has become strong, and inmates are able to attend group sessions and discuss personal matters with the resource personnel in the detention centers. In addition having a designated point of contact has made it much easier for inmates to be guided through the discharge process back into our communities.

### **Transition:**

Richard Bailey has maintained contact with the staff from NMSD to organize transition presentations throughout the state of New Mexico. Although presentations have not been executed as of this quarter, the presentation itself has been established and will be specifically engineered for each agency for which it is presented. Participation in the Southwest Conference on Disability for the transition strand is planned for the upcoming quarter.

### **Communication Access:**

Cheryl Padilla continues to work on communication access for our clients in New Mexico. Most recently a presentation was given to educate Immigration employees and probation officers in Albuquerque about interpreter services and the importance of

providing these services for each and every Deaf or Hard of Hearing individual that requests communication assistance.

The Community Outreach Program for the Deaf-NM Deaf-Blind or Deaf-Plus has maintained its strength and in fact increased its clientele numbers by 18 in total. As COPD continues its efforts in strengthening its services, most recently a “Case Coordinator” has been hired, named Richard Vanover. In addition, COPD maintains its trainings, workshops, outreach events and technology equipment distribution services.

# Telecommunications & Technical Assistance

*Sam V. Martinez III, Interim Director of Telecommunications and Technical Assistance*

## **Telecommunications Equipment Distribution Program (TEDP)**

Q4 the TEDP served 44 clients and distributed 275 pieces of equipment. The 4<sup>th</sup> Quarter we saw a steady flow of applications even with the Health/Wellness fairs slow down during the summer season. We anticipate an increase in numbers FY 15 Q1, especially with the introduction of the new Clarity Sempre telephone with Bluetooth capabilities; it will be able to be used by cellphone users to amplify their cellular calls. CapTel is also coming out with a new model that would compete with the Caption Call and Clarity Ensemble touch screens.

## **iPad® Program**

The iPad® Program has leveled out; the iPad program is averaging 3-5 applications a week. As of this quarter there has been 44 IPad's distributed. There were 28 Deaf, 12 Hard of Hearing, 1 Deaf Blind and 3 Speech Disabled IPads distributed.

## **Telecommunications Relay Service (TRS)**

The Commission for Deaf & Hard of Hearing (CDHH) continues to experience stability in the number of minutes for Traditional Relay Service (TRS) and Captioned Telephone Service (CTS). The Performance Measure for Fiscal Year 2014 (FY13) is an average of 10,000 calls per month of all Telecommunications Relay Services. The average number of relay calls per month for FY14 Q4 is 9,000.

Month	Traditional Relay	Caption calls	total
April	4460	4802	9262
May	4111	4358	8469
June	5079	4864	9943
<b>4<sup>th</sup> Quarter Total Relay Calls</b>			<b>36936</b>

## **Relay New Mexico (RNM)**

The Rely RFP is underway and is set to be released at the end of July and approved and in place by the end 1<sup>st</sup> Quarter of FY 15.

## **Training & Development**

Training and Development Coordinator (T&D Coordinator) has been working with several state, nonprofit and for profit agencies providing educational information on Deaf and Hard of Hearing issues. 23 workshops were conducted with 873 attendees.

The Workshops were done around the state like, Department of Public Safety, UNM's Sign language Interpreter Program, Sandoval County Volunteer program, Donna Ana County Government, and United Health Care. United Health Care workshop/Presentations are done via over the Web, the T&D Coordinator presented over the web to the various staff members on the United Health Care system in New Mexico. This was a great method to reach a large number of people from the T&D Coordinators desk, with no travel involved.

### **Outreach**

16 booths were conducted, with 369 booth visitors. Booths were conducted at the Union County Health Fair Raton Family Health fair, San Felipe Pueblo Health fair, Sandoval County picnic, Sandia Pueblo Wellness and Safety Fair and the Hamilton sponsored Town Hall. Typically during the summer months, there are not a lot of health/wellness fairs. In the fall the booth season will pick up and more outreach will be done.

# Las Cruces Satellite Office

*Sandra Williams , Las Cruces Satellite Office Coordinator*

## **Fiscal Year 14- Fourth Quarterly Report**

During the 4th quarter, the Las Cruces Satellite Office continues to see a spiraling drop in our number of clientele and services as well fewer Outreach efforts, Information & Referral, TED equipment distribution, booths hosted & presentations. As mentioned before, this is to be expected with the loss of two contractors but in the new fiscal year, we are hoping for a temporary position to be posted if everything falls in place with the SPO office and with our limited funds.

Again, to ensure **quality** of services for advocacy and coordination purposes for each of our consumers, I have continued minimizing our community wide projects, outreaching, presentations, booths and collaborating with other agencies so that I can focus on our clients directly.

## **Individual, System Advocacies and Service Coordination**

As a part of the Commission's mission, we continue with individual advocacies and service coordination to consumers with hearing loss, their family members and colleagues.

I continue to work with typical cases such as when clients' service providers are not providing accommodations. Some clients need guidance/direction in getting appropriate services. Also, I provide system-advocacy services to public entities such as NM Dept. of Health, Court systems in rural towns, MVD, and Dona Ana Detention Center.

For this past Fiscal Year 14, we have worked diligently with cases requiring intervention from Department of Justice, Department of Education and EEOC for this past fiscal year. As for the number of clientele, for this quarter, I recruited 3 new clients. (FY-14 YTD- a total of 57 clients served from this office). Of course, this significant drop was the result of my lack of outreach and community collaboration as well the additional help of two staff persons.

## **Information and Referral (I&R)**

For this quarter, I passed on over 634 instances of I&R. (YTD-2904 instances passed out by our previous contractors and me).

Because of my limited availability and times, I was only able to participate in only 3 booth/exhibit (YTD 9 booths hosted by this office). Also for this quarter and due to time restriction, I have not been able to coordinate nor provide any presentations (YTD-9 presentations provided by our previous contractors and me).



I **must reiterate** again, our presentations, exhibits/booths, outreaching and community collaboration are vital to help educate our community wide service providers and employers, etc., to improve relationships and the quality of lives among in our Deaf and HH individuals, families and colleagues. Without these projects, it **sabotages** the availability of all types of services, exposure to community /education and opportunities for our consumers especially for southern New Mexico.

### **Community Collaboration**

For this quarter, the following list indicates the agencies I have been collaborating as necessary to strengthen our Deaf/HH communities in southern New Mexico) each month:

- Las Cruces Hearing Loss Association
- Dona Ana Community College
- Tresco Child Intervention Agencies
- Dona Ana County ADA Coordinator
- Department of Health
- New Mexico State University

### **FY 15<sup>th</sup> 1<sup>st</sup> Quarter Goals**

For the new Fiscal Year (1st Quarter), I hope to get back on the road again to do more outreaching and to increase our clientele as needed to meet our benchmarks.

We also hope to hire at least one more person to help with all the duties to include advocacy, service coordination and outreaching efforts especially to meet the needs of those who live in our rural towns across the state of New Mexico. Meanwhile, I appreciate the support provided by Lori and our staff in the Albuquerque office.

I also want to add that I **appreciate** our VRI support from the Albuquerque office which is a tremendous help due to the shortage of interpreters here in Las Cruces! I cannot function without this support.

# Data & Statistics

As required by Legislative Performance Measures

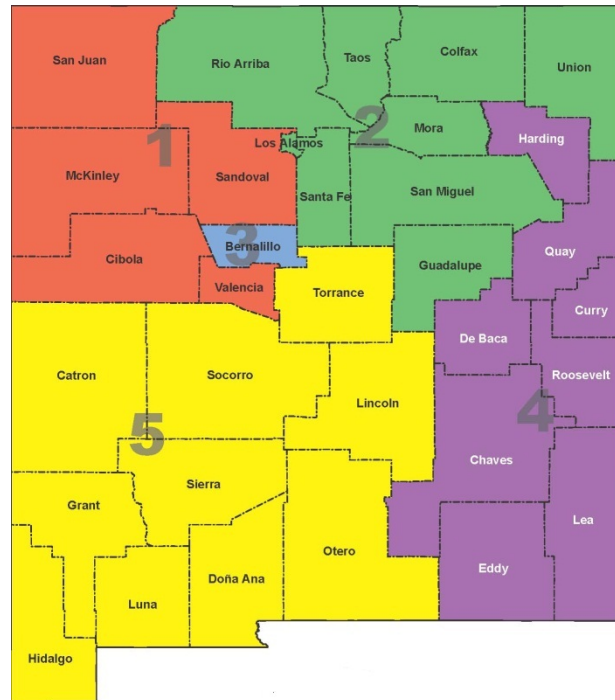
## Fiscal Year 2014

Legislative Performance Measure	Target	Year to Date	YTD % of Goal Met
Number of workshops & training session conducted	100	121	121%
Number of outreach events coordinated	100	68	68%
Percent of employee files that contain performance appraisals completed and submitted within State Personnel Guidelines	11	11	100%
Average number of relay calls per month	10,000	13,518	135%
Number of sign language interpreting mentors	16	14	88%
Number of accessible technology distributions	1,000	1,349	135%
Staff hours devoted to reducing communication barriers	12,000	18,558	155%
Number of clients provided assistance to reduce or eliminate communication barriers	1,000	751	75%
Number of information referrals and outreach contacts	7,500	15,069	201%
Number of newly issued New Mexico Community Signed Language Interpreter licenses	15	11	73%

## Fiscal Year 2013

Legislative Performance Measure	Target	Year to Date	YTD % of Goal Met
Number of workshops & training session conducted	75	125	167%
Number of outreach events coordinated	45	76	169%
Number of review and audits of the Telecommunications Relay Service	1	1	100%
Percent of employee files that contain performance appraisals completed and submitted within State Personnel Guidelines	100%	100%	100%
Average number of relay calls per month	10,000	11,141	111%
Hours provided by the sign language interpreter referral service	30,000	22,695	76%
Number of sign language interpreting mentors	16	12	75%
Number of accessible technology distributions	800	956	120%
Staff hours devoted to reducing communication barriers	12,000	21,858	182%
Number of clients provided assistance to reduce or eliminate communication barriers	1,000	465	47%
Number of information referrals and outreach contacts	25,000	14,746	59%
Number of newly issued New Mexico Community Signed Language Interpreter licenses	15	12	80%

## Clients by Region



	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	FY14 Year to Date
Region 1	28	28	15	16	87
Region 2	29	47	19	12	107
Region 3	125	90	59	72	346
Region 4	30	25	14	14	83
Region 5	60	38	20	10	128
Total Clients by Quarter	272	228	127	124	751

## Clients by Self-Identified Disability

	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	FY14 Year to Date
Deaf	169	113	58	55	395
Hard of Hearing	93	91	62	64	310
Deaf-Blind	6	1	0	2	9
Speech Disabled	4	23	7	3	37

# NMDVR

CDHH Fourth Quarter Report  
July 15, 2014  
Board Meeting TBD  
Performance Measures FY14  
April 1, 2014 – June 30, 2014

To: Nathan Gomme – Executive Director – New Mexico Commission for the Deaf and Hard of Hearing

From: Debbie Hambel – SE/Deaf-Hard of Hearing Coordinator New Mexico Division of Vocational Rehabilitation (NMDVR)

Re: MOU Goals and Performance – Report for the period of April 1, 2014-June 30, 2014 (Fourth Quarter FY14)

NMDVR Liaisons – New Mexico Association for the Deaf – This position is currently not filled – DVR continues to recruit staff to fill this position.

NM Chapter – Hearing Loss Association of America – Christine Fuller VRC at the San Mateo/Central DVR office is currently assigned as liaison in this position.

**Order of Selection** – NMDVR remains under an Order of Selection; however, at this time, all priority categories are opened and being served. The categories identified under order of selection are: Most Significantly Disabled (MSD), Significantly Disabled (SD), and all other eligible participants (AOEP).

**Counseling and Guidance** – Counseling and Guidance is available to all DVR eligible individuals receiving services under and Individualized Plan for Employment (IPE).

**Performance Measures** – (Fourth Quarter FY14)

**403** individuals have received sign language interpreter services during the period of July 1 2013 – June 30, 2014. Note: **111** individuals received interpreting services during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014). A total of \$56,858.01 has been authorized and expended for this service through June 30, 2014.

**271** individuals have received hearing aids during the period of July 1, 2013 – June 30, 2014. Note: **69** individuals received hearing aids during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014). A total of \$602,970.40 has been authorized and expended for this service through June 30, 2014.

**34** individuals who are deaf have been closed successfully rehabilitated (employed) during the period of July 1, 2013 – June 30, 2014. Note: **9** individuals who are deaf have been closed successfully (employed) during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

**85** individuals who are hard of hearing have been closed successfully rehabilitated (employed) during the period of July 1, 2013 – June 30, 2014. Note: **46** individuals who are hard of hearing have been closed successfully rehabilitated (employed) during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014)

### **Employment Information**

Average number of hours worked for individuals who are deaf/deaf-blind/hard of hearing or otherwise hearing impaired is **31.8** hours. Average wage at closure is **\$12.02** during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

### **Caseload Activity**

**2204** individuals who are deaf/deaf-blind, hard of hearing and otherwise hearing impaired have been opened and/or opened and closed during the period of July 1, 2013 – June 30, 2014. Note: **1015** individuals who are deaf/deaf-blind, hard of hearing, or otherwise hearing impaired have been opened and/or opened and closed during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

**1673** individuals who are hard of hearing and or otherwise hearing impaired have been opened and/or opened and closed during the period of July 1, 2013 - June 30, 2014. Note: **767** individuals who are hard of hearing or otherwise hearing impaired have been opened and/or opened and closed during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

**531** who are deaf/deaf blind have been opened and/or opened and closed during the period of July 1, 2014 – June 30, 2014. Note: **248** individuals who are deaf/deaf-blind have been opened and/or opened and closed during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

### **Ineligible for VR Services**

Eight (**8**) individuals who are deaf/deaf-blind, hard of hearing or otherwise hearing impaired have been determined as ineligible for VR services during the period of July 1, 2013 – June 30, 2014. Note: **2** individuals who are deaf/deaf-blind, hard of hearing or otherwise hearing impaired have been determined ineligible for VR services during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

## **Transition Services**

**90** individuals who are deaf/deaf-blind, hard of hearing or otherwise hearing impaired have been identified as receiving transition services during the period of July 1, 2013 – June 30, 2014. Note: 1 individual who is deaf/deaf-blind hard of hearing or otherwise hearing impaired has been identified as receiving transition services during the fourth quarter of FY14 (April 1, 2014 – June 30, 2014).

## **Number and Types of devices Purchased**

At this time, NMDVR does not have the data base technology or capacity to extrapolate the information for the number of individual devices or types of devices purchased for individuals who are deaf/deaf-blind/hard of hearing or otherwise hearing impaired. We will continue to pursue and provide this information as it becomes available.

Respectfully Submitted,

Debbie L. Hambel M.A., CRC

NMDVR Deaf/HH Coordinator